

# LINX Services and Fees 2024

Author: Jennifer Holmes

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## Document change history

Version 1.0

Final draft

## 1. Introduction

The following document defines the services provided by LINX to its members and the fees payable for those services for the period 1<sup>st</sup> January 2024 to 31<sup>st</sup> December 2024. Payment terms and options available to LINX members are defined in the LINX Memorandum of Understanding (MoU) [Clause 7](#) "Fees".

Members cancelling port access or membership services are obliged to give at least 30 days' notice via the relevant forms found on the online member portal. Any part of the notice payment which has not been paid will be invoiced up to the completion of the notice period. Where a member has paid for their membership fees, peering fees and/or other services in advance, any overpayment will be refunded based on the service cease date. Installation fees are non-refundable.

Minimum contract terms, as negotiated on a member's behalf with third parties for third party services, will be applicable to some LINX services such as colocation and fibre. The required notice period for LINX services as defined in [Clause 2](#) of the LINX MoU does not apply in such cases.

## 2. Membership Fees

The LINX membership fee is GBP300 per quarter. For new members connecting directly, this fee is pro-rated from the date of payment of their joining invoice to the end of the current quarter. For members connecting via a reseller partner, the membership fee is pro-rated from the date of acceptance of the LINX MoU. For those US based members joining LINX NoVA only, a membership fee of USD380 per quarter applies.

## 3. Public Exchange

Members can connect to the public exchange directly or via a third party reseller. LINX will provide IPv4 and IPv6 addresses for each interface connected to the exchange.

### Monthly Port Access Fees

A port access fee for each physical port purchased on any peering LAN is charged.

Port Size	Monthly Fee for all UK LANs	Monthly Fee for LINX NoVA and LINX Nairobi
400GE	£640	\$800
100GE	£320	\$400
10GE*	£80	\$100

\* The port access fee for the first 10GE port on each LAN is considered covered by the membership fee; the indicated price is for the second and subsequent ports of this size on the same LINX LAN.

Once a member has purchased a port, they can then add a service to that port.

## Monthly Peering Fees

This fee will relate to the bandwidth of peering services provisioned on the physical port. Members can only purchase one peering service per physical port.

Port Size	LON1	LON2	LINX Manchester	LINX NoVA	LINX Nairobi	LINX Scotland	LINX Wales
400Gbps	£4760	£3680	POA	POA	POA	POA	POA
100Gbps	£2293	£1122	£610	\$1145	\$2500	£610	£610
30Gbps	£1146	£624	£305	\$572	\$2000	FREE	FREE
10Gbps	£384	£149	£106	\$148	\$480	FREE	FREE
5Gbps	£269	£104	£74	\$125	\$310	FREE	FREE
2Gbps	£40	£20	£20	\$28	\$50	FREE	FREE
1Gbps**	£40	£20	£20	\$28	\$50	FREE	FREE

\*\* The first 1Gbps peering service is included in the membership fee, these prices are for additional 1Gbps services on additional 10GE ports

## LINX Private VLANs

LINX Private VLANs are available to members on LON1, LON2, LINX Manchester and LINX NoVA. This automated service allows members to create VLANs on their own networks, or to access services directly from each other or from LINX, using the existing LINX infrastructure. More details can be found on the [LINX website](#).

## LINX Closed User Group

LINX Closed User Groups are available to members who are connected to LON1, LON2, LINX Manchester and LINX NoVA. This service allows members to pass traffic between themselves for a specific purpose.

## LINX Cloud Connect

The LINX Cloud Connect service provides members direct Layer2 access to Microsoft ExpressRoute, Amazon AWS Direct Connect and other Cloud Service Providers. The product fees are in addition to the port access fees detailed above.

## Microsoft Azure Peering Services (MAPS)

Delivered in close collaboration with Microsoft, the Microsoft Peering Service provides members with direct AS8075 peering through a dedicated LINX managed Layer2 instance. The service is available to members connected to LON1, LINX Manchester and LINX NoVA. The product fees are in addition to the port access fees detailed above.

## 4. Incentive Schemes

LINX may choose to run various promotional incentive schemes throughout the year. Details of these will be communicated to the membership as and when they arise.



## 5. Products and Services

### ConneXions

Members are able to connect to all LINX LANs via layer 2 transport services such as MPLS L2 VPNs which are presented to LINX as VLANs on a trunked port called Reseller ports.

Many of LINX's reseller partners will bundle ports with transport, and thus may not list the same rates as for direct connections to LINX LANs. However, there is transparency with LINX pricing as all reseller customers are also LINX members. LINX acts as a third party to any agreement between the partner and their customer for services rendered by the partner, such as transport and access to other exchange points.

There are no installation charges made by LINX for VLAN connections.

### Installation Fee

An installation fee is chargeable for some services. LINX also charges a one-off fee for the cross connects on the Telehouse campus in London to connect member ports, as LINX does not allow third parties to order cabling to LINX equipment at those sites. Current installation fees can be found on the [services fees](#) pages of the LINX website.

### Private Interconnect (PI) – Intrasite

LINX installs and provides maintenance of single-mode fibre cables between a LINX PI rack and the member rack within the same building, as indicated on the [PI service](#) page on the LINX website. Patch leads are not provided.

	Non-recurring fee	Annual recurring fee
<b>Telehouse North, North2, East and West</b> Price per bundle of 8 pairs of fibre	£2000	£500
<b>Digital Realty Sovereign House</b> Price per bundle of 6 pairs of fibre	£3000	£500

There is also a one-off fee of £100 per patch request. Each patch will be carried out as soon as possible from request. There is the option of a £500 one off fee for any requests to expedite a PI patch within a 24 hour deadline.

### Private Interconnect (PI) – Intersite

To enable private interconnects between Telehouse sites, a cross connect (single-mode fibre) is required between the LINX PI ODF in each building. All Intersite services require an existing connection to the Private Interconnect – Intrasite service.

	Non-recurring fee	Annual recurring fee
<b>Telehouse North, North2, East and West</b>	£1000	£2400



## Colocation Services

LINX maintains colocation space to house equipment for members. Further details and availability can be found [here](#), listed under 'LINX Colocation Services'.

## IXP Reseller

Members are able to connect to some LINX LANs from partner Internet Exchanges. LINX partners will bundle customer ports with transport, and thus may not list the same rates as for direct connections to LINX LANs.

Members also have the option to connect to the partner Internet Exchanges where available. Details of this service can be found [here](#) listed under "IXP Reseller".

## Public Affairs Service

This service is included in the LINX membership fee and provides LINX members with regulatory awareness and analysis to help them comply with legal requirements. Acting in members' best interests, it also provides a two-way route to law makers and officials for consultation. Please see the [LINX Public Affairs](#) web pages for more information.

## Remote Hands

LINX can provide remote hands services at some of the datacentres where LINX services are present. For more information, please see the Remote Hands section of the [LINX Services](#) page on the website.

## 6. Other Services and Tools

### Route Server

LINX operates multilateral route servers on all LINX peering LANs. Use of this service is optional.

### LINX Time Service

LINX provides three Meinberg stratum 1 NTP servers for members' use. This service is available to all members.

### Statistics

LINX will provide members with access to traffic statistics which are maintained by LINX. These include individual port statistics and top talker statistics.

## 7. Other Charges

### Administration Fees

LINX may from time to time see it fit to charge a member with a one-off administration fee to cover a larger project or work request.



## **Late Payment Fees and Payment Failure**

If payment is received after thirty days from the date of the invoice, a late payment fee will be added. The late payment fee will be calculated on the outstanding sum or sums owed at 8% p.a. above the Bank of England base-lending rate in force at the date the invoice was raised.

Where a direct debit or standing order payment fails because of your actions or omission, LINX may charge you an additional levy not exceeding the amount defined in LINX Fees Schedule 'Excess Charges - Direct debit failure'. Where your payment fails in this way more than once, LINX may require you to pay in advance. Repeated failure to make payment under an agreed direct debit is considered a material breach of the LINX MoU.