MEMBERSHIP AGREEMENT

Traffic Monitoring Policy

Date of this issue: 2nd June 2025

Version number: 1.0

Status: In effect from 2nd July 2025

TRAFFIC MONITORING POLICY

Words or phrases that start with capital letters are defined in the glossary at the end of the LINX Membership Terms.

1. Introduction

1.1 This policy sets out the conditions under which LINX may or may not monitor traffic or connections on IXPs.

1.2 This policy forms part of your Membership Agreement.

1.3 Changes to this policy may only be made by an Ordinary Resolution in a General Meeting of LINX.

2. Monitoring Network Data

2.1 **LINX Will Not Monitor by Default.** LINX will not monitor your ports or connections, or view or collect the contents of your traffic, unless it is required to do so by a Legal Requirement or the monitoring is permitted by clause 2.2 (*Permitted Monitoring*) below.

2.2 **Permitted Monitoring.** Subject to clause 2.3 (*Monitoring Never Allowed*) below, LINX may:

2.2.1 monitor traffic and flow data by standard sampling methods or TCP/IP header and protocol information where necessary for the proper operation of the LINX network;

2.2.2 collect statistical information derived from your traffic data where necessary for the proper operation of the LINX network;

2.2.3 carry out monitoring that you have explicitly requested or have consented to following a request from LINX; or

2.2.4 monitor your traffic where LINX reasonably believes that it gives rise to a material breach of your Membership Agreement or a Service Order.

2.3 **Monitoring Never Allowed.** LINX may not:

2.3.1 monitor or access the personal information of your Personnel, customers or suppliers; or

2.3.2 monitor or access the contents of communications contained in traffic you transmit across LINX Services; or

2.3.3 share any information derived from your traffic data with third parties without your explicit consent,

unless it is required to do so by a Legal Requirement.

2.4 **Requirements for Monitoring.** Where LINX monitors a port or connection, it will use reasonable endeavours to:

2.4.1 ensure the monitoring does not adversely affect any LINX services provided to the member;

2.4.2 ensure the monitoring does not compromise the member's Confidential Information; and

2.4.3 where LINX monitors your port or connection pursuant to a Legal Requirement, notify you that it has done so unless prohibited from doing so by a Legal Requirement.

2.5 **Use of Aggregate Statistics.** Nothing in this section prevents LINX from collecting and publishing aggregate statistics, as long as they do not identify any LINX members or individuals.